



# Public Safety Cross-Departmental Team

Palm Beach County  
Strategic Planning & Performance  
Management



# Team Members

- Airports – Pete Labbe
- Community Services – Meghan Parnell, Dr. Casey Messer
- Cooperative Extension – Rochelle Wolberg
- Criminal Justice Commission – Regenia Herring
- Fire Rescue – Jose Gonzalez
- Library – Doug Crane
- OFMB – Robyn Lawrence
- Parks and Recreation – James Davis
- Planning, Zoning and Building – Lisa Amara
- Public Safety – Stephanie Sejnoha
- Risk Management – Jean Heald
- Water Utilities – Bret Hammel
- Youth Services – Tanya L. Tibby



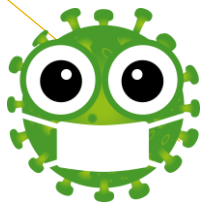
# What have we learned as a team?

- Definition of Public Safety in Palm Beach County
- Public Safety priorities are always changing
- Identified a new goal



# GOALS

1. *\*New\** Prepare for, respond to, and recover from all emergencies.
2. Ensure the overall safety of our community.
3. Improve the overall health of our community.
4. Improve the overall well-being of our community.





= COVID-19 Impact and Innovations





# Goal 1. Prepare for, respond to, and recover from all emergencies.

## A year to remember (or forget)

-  Multi-agency response to COVID resulting in the longest activation (274 days) in the history of Palm Beach County for responding to a disaster.
-  Continued to provide daily county services to our community while COVID impacted Palm Beach County.
- Monitored visits of the President of the United States to Palm Beach County.
- Simultaneously responded to Hurricane Isaias, Tropical Storm Eta, and COVID.
- Organized Community Forums on Policing



# Goal 1. Prepare for, respond to, and recover from all emergencies.

## Response to COVID-19

- Response to COVID-19 is a true demonstration of cross departmental teamwork
- Multiple staff activated throughout COVID incident.
- Multi-agency response resulting in numerous departments supporting this effort:
  - Testing
  - County Staging Area - Personal Protective Equipment
  - COVID Education Compliance Team (CECT)
  - Human Services (Feeding, Housing, Behavioral Health)



# Goal 1. Prepare for, respond to, and recover from all emergencies.

## COVID BY THE NUMBERS MARCH 2020 – OCTOBER 2020 SUMMARY



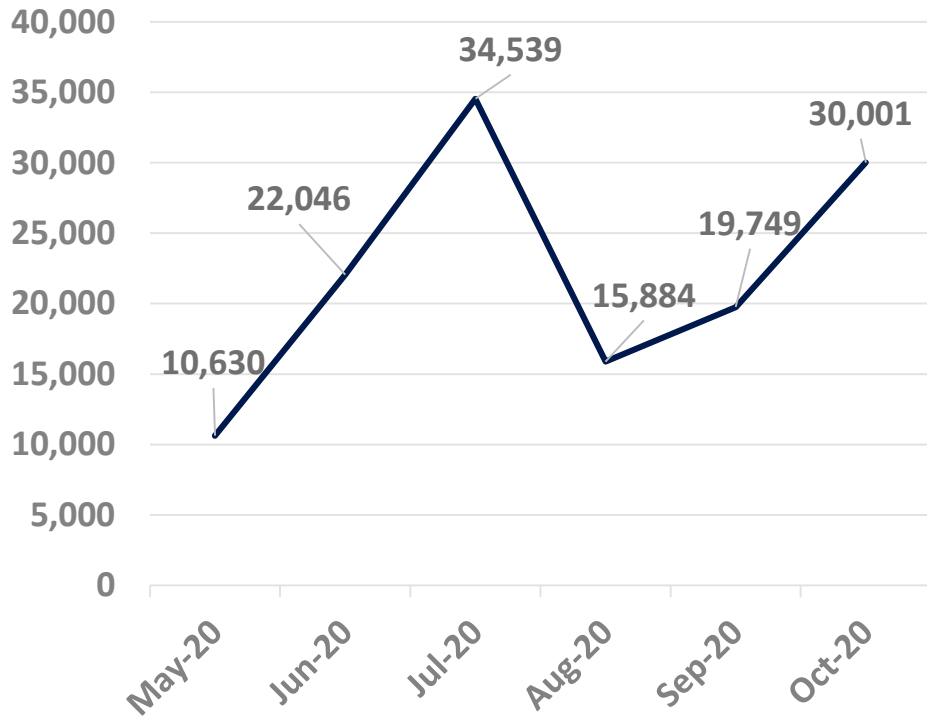
- Tested **430,000+** people (130,000+ at PBC sites)
  - **3,414+** mobile (pop-up) tested by Fire Rescue
  - **782** homebound tested by Fire Rescue
- Distributed over **4.3+ million** in PPE.
- Distributed **3+ million** masks to Palm Beach County residents.
- Received over **7,800** CECT complaints and processed **6,100+** (1,318 invalid).
- Infused **6.5+ million lbs.** of food in PBC valued at **\$12,715,933.**
- Provided **6,600** mental health sessions.
- Provided **25,700** people education and materials through Community Health Worker Program.
- Placed **34** individuals in non-congregate sheltering. Currently, **45** rooms available.



# Goal 1. Prepare for, respond to, and recover from all emergencies.

## COVID BY THE NUMBERS MARCH 2020 – OCTOBER 2020

### County Organized COVID Testing with Mobile Capabilities



**Over 400,000 people tested in PBC**



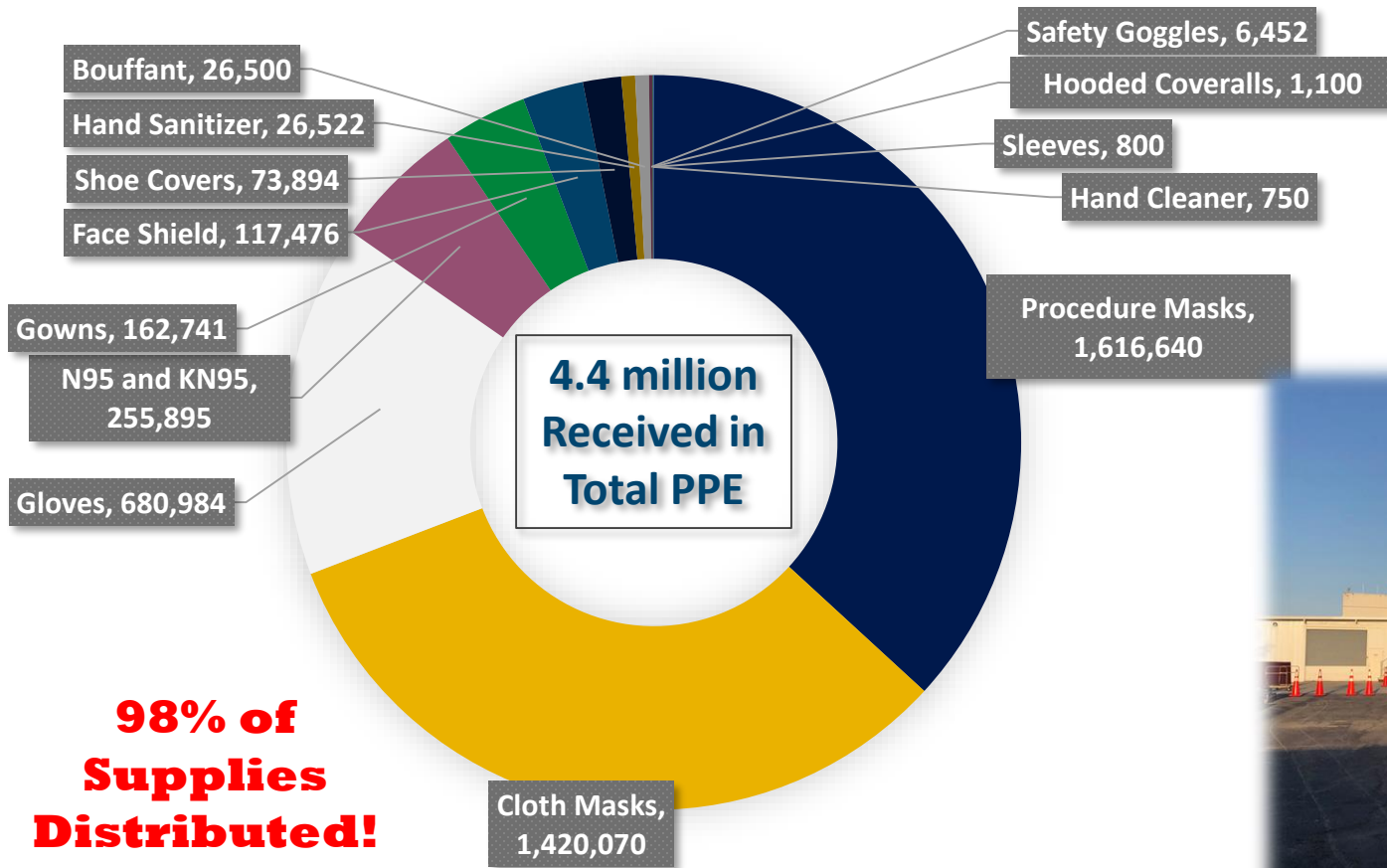




# Goal 1. Prepare for, respond to, and recover from all emergencies.

## COVID BY THE NUMBERS MARCH 2020 – OCTOBER 2020

### County Staging Area



**98% of Supplies Distributed!**



*South Florida Fairgrounds Distribution Site*





# Goal 1. Prepare for, respond to, and recover from all emergencies. COVID BY THE NUMBERS MARCH 2020 – OCTOBER 2020



CECT

- ✓ 86 Notices of Violation issued
- ✓ 27 Business Closures due to non-compliance
- ✓ 40 adjudications at Special Magistrate Hearings (100% rate)

CECT

561-24COVID (561-242-6843) OR EMAIL  
COVIDCOMPLIANCE@PBCGOV.ORG

**PALM BEACH COUNTY COVID-19 EDUCATION COMPLIANCE TEAM**

6,169 business inspections completed. 64.3% were incorporated PBC.

# Goal 1. Prepare for, respond to, and recover from all emergencies.

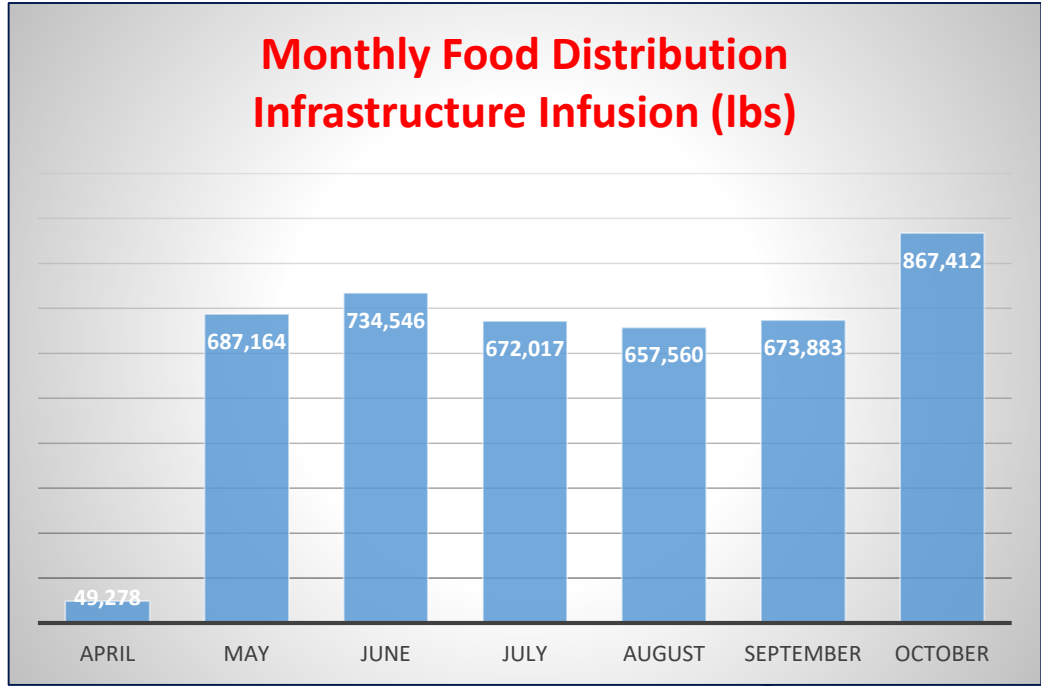
## COVID BY THE NUMBERS MARCH 2020 – OCTOBER 2020



Highridge Family Center Served as a Meal Distribution Center During Pre & Summer



© artmktonline.com



**6,517,646 lbs. of food infused into PBC Community Valued at \$12,715,933**

**= 5,431,371 meals**

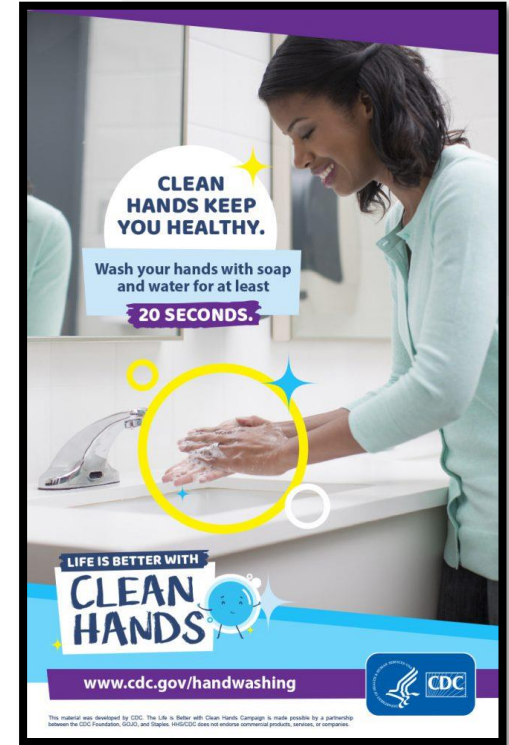




# Goal 1. Prepare for, respond to, and recover from all emergencies.

## COUNTY OPERATIONS CONTINUED WITH COVID

- Displayed **5,000+** hand washing posters in all county buildings.
- Trained **700** supervisors in **daily** temperature screening of employees, contractors, volunteers and students
- **Rapid** COVID-19 testing for essential staff
- Required **mandatory** face masks in all county buildings.
- Contact tracing and disinfection of impacted worksites.
- Continuously counseled employees as a **59%** increase of new employees attending counseling sessions through the Employee Assistance Program occurred.

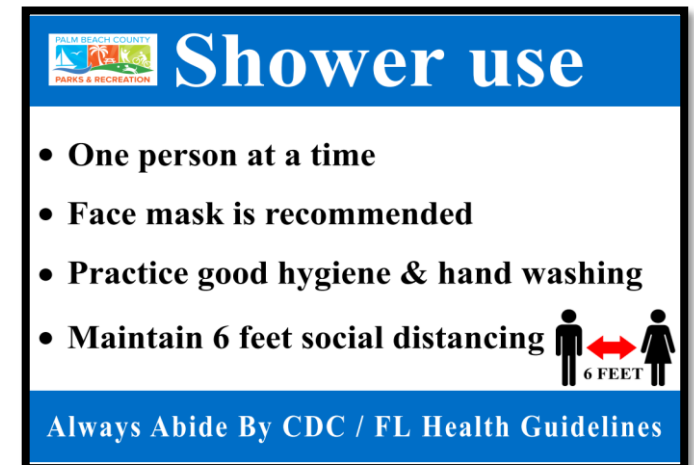




# Goal 1. Prepare for, respond to, and recover from all emergencies.

## KEEP CALM AND CARRY ON WITH COVID

- **2,000+** COVID public education signs posted in parks.
- **42** videos and **100+** social media posts to educate public on emergency orders.
- **100+** return to play documents reviewed by Parks.
- **50+** children provided safe summer childcare.
- **2** County parks permitted drive-thru food distribution.
- **178** person homeless encampment at John Prince Park managed by Parks.





# Goal 1. Prepare for, respond to, and recover from all emergencies.

## KEEP CALM AND CARRY ON WITH COVID

- PBC Fire Rescue tested **147** individuals living at John Prince Park for a safe transition to the new Lewis Center Annex.
- PBC Fire Rescue contacted **268** local assisted living and skilled nursing facilities and **68** facilities visited and trained on COVID guidelines and how to deal with stress and anxiety.
- PBC Fire Rescue worked with PBSO to develop a State Vaccination Plan for COVID.





# Goal 1. Prepare for, respond to, and recover from all emergencies.

## MONITORED POTUS VISITS TO PBC

- Activated the Emergency Operations Center to a level 3 (enhanced monitoring) until POTUS departure.
- Disseminated reports with situational information and actions to support public safety agencies in their planning efforts.

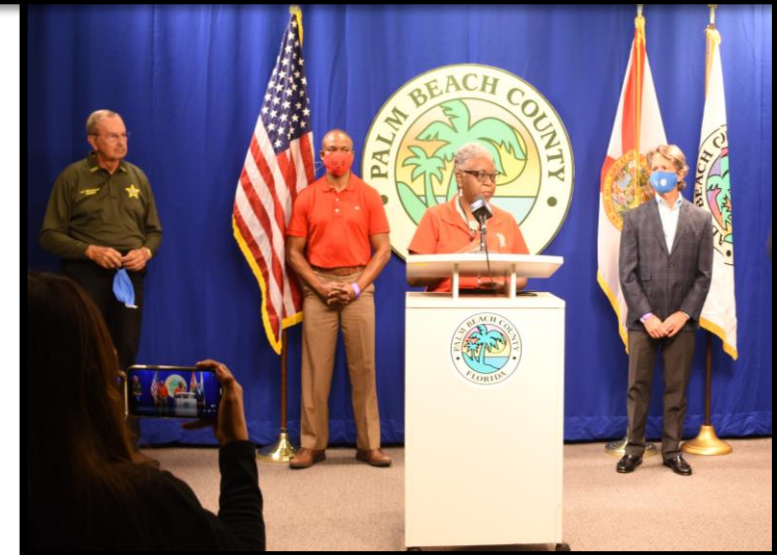
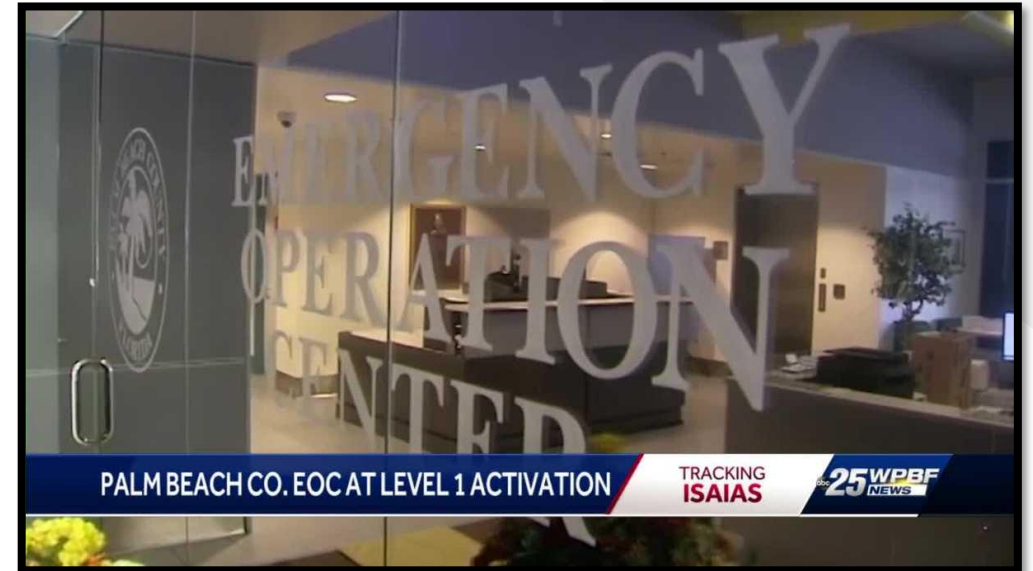




# Goal 1. Prepare for, respond to, and recover from all emergencies.

## RESPONDED TO HURRICANE ISAIAS

- Activated EOC to **Level 1** for Hurricane Isaias with COVID.
- Opened and staffed **4** general population, **1** specials needs and **1** pet friendly shelter. **194** clients plus **26** pets were sheltered.
- 🦠 Modified sheltering plans to enhance COVID safety protocols.

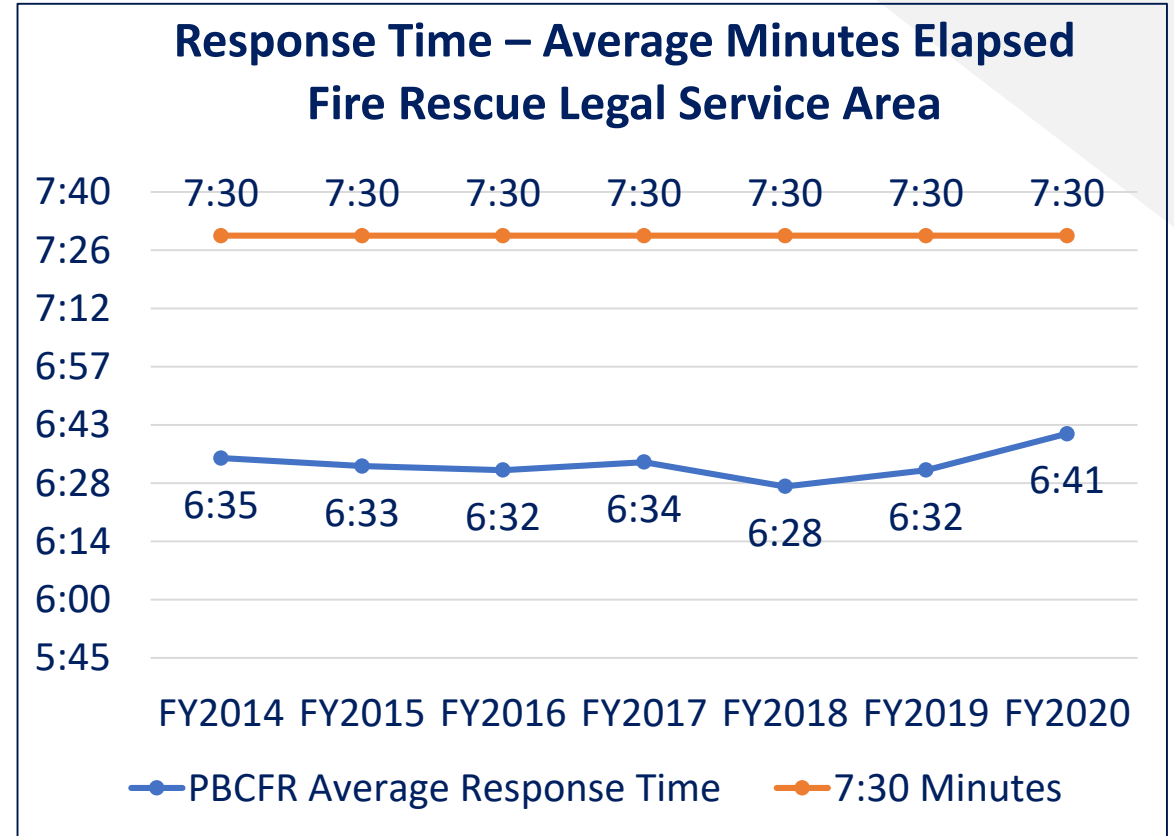
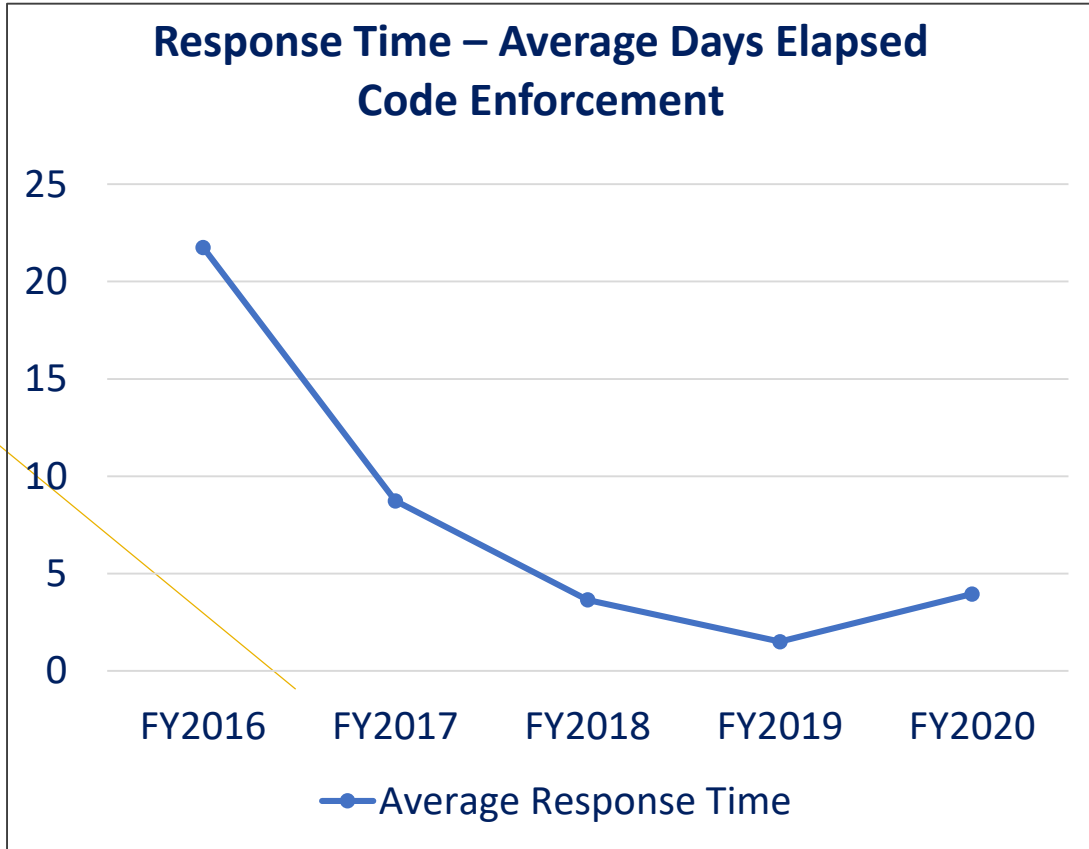






# PROGRESS

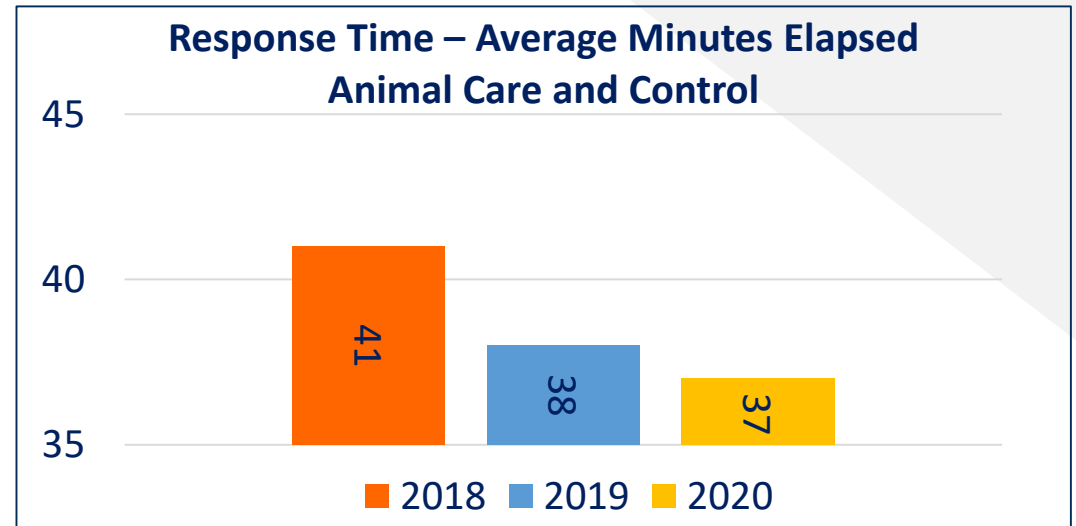
## Goal 2. Ensure the overall safety of our community



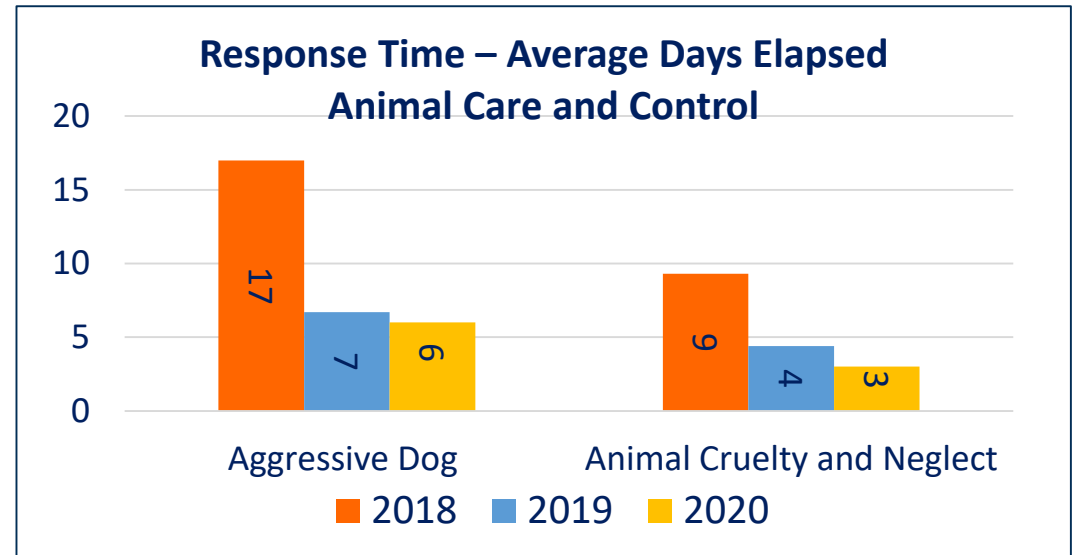


# PROGRESS

## Goal 2. Ensure the overall safety of our community



A smart phone app was created to allow animal control officers to more efficiently respond to open complaints and provides additional security for the officers.

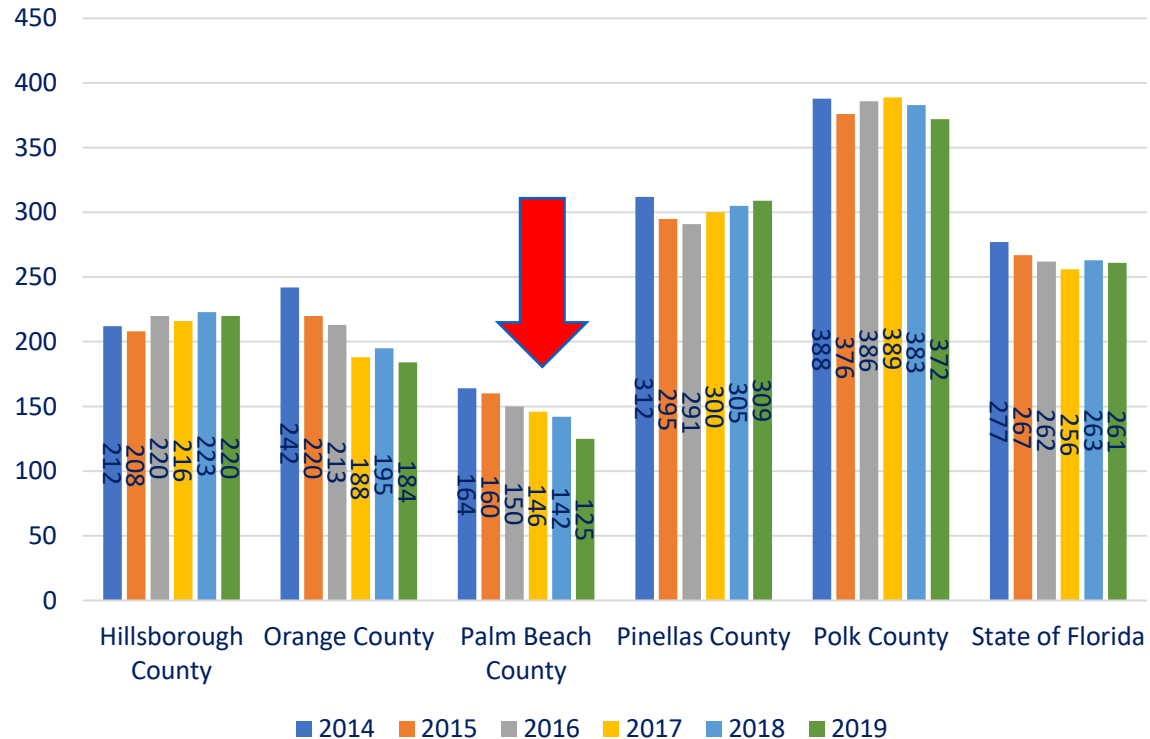




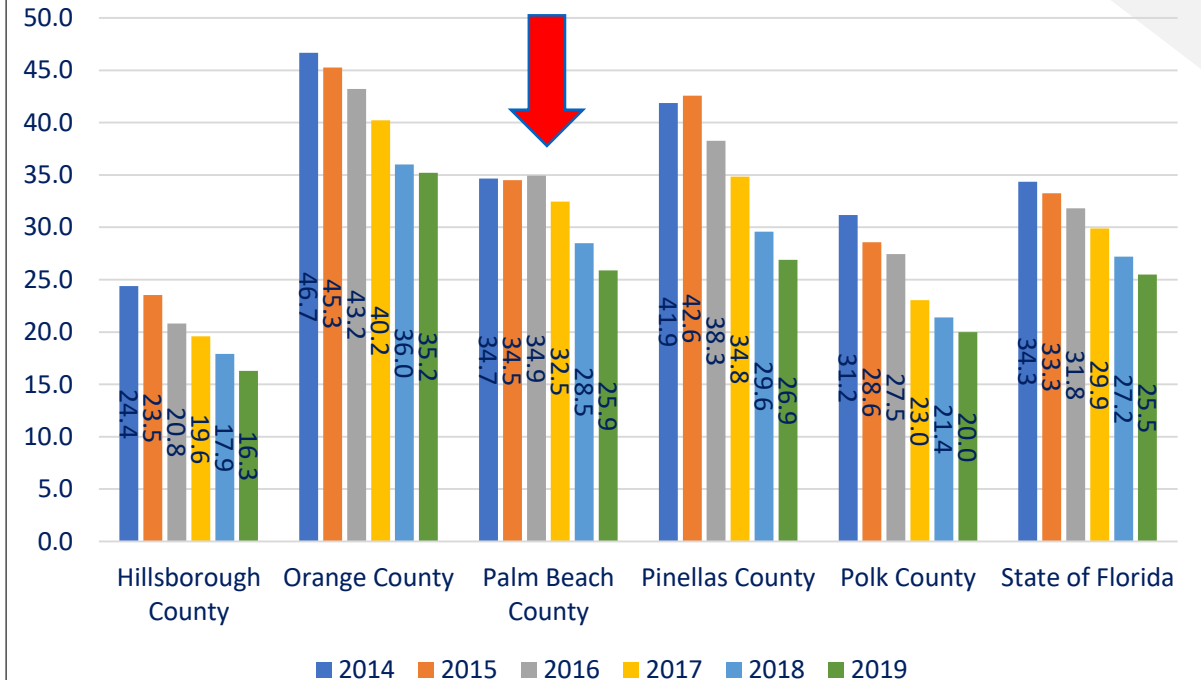
# PROGRESS

## Goal 2. Ensure the overall safety of our community

**Incarceration Rate Per 1,000 Population with Benchmarking**  
(Source: Florida Department of Corrections)



**Crime Rate Per 1,000 Population with Benchmarking**  
(Source: Florida Department of Law Enforcement)





# PROGRESS

## Goal 3. Improve the overall health of our community



### IMPACT



#### MENTAL HEALTH

- There is a negative relationship between racial microaggressions and mental health.
  - More likely to exhibit negative mental health symptoms, such as depression, anxiety, negative affect, and lack of behavioral control (Sue et al., 2007).
- After controlling for SES, Black and Latinx children are more likely to be diagnosed with stigmatizing diagnoses such as diagnosed Oppositional Defiant Disorder or Conduct Disorders than white peers (Nguyen et al., 2007).

#### WORKPLACE

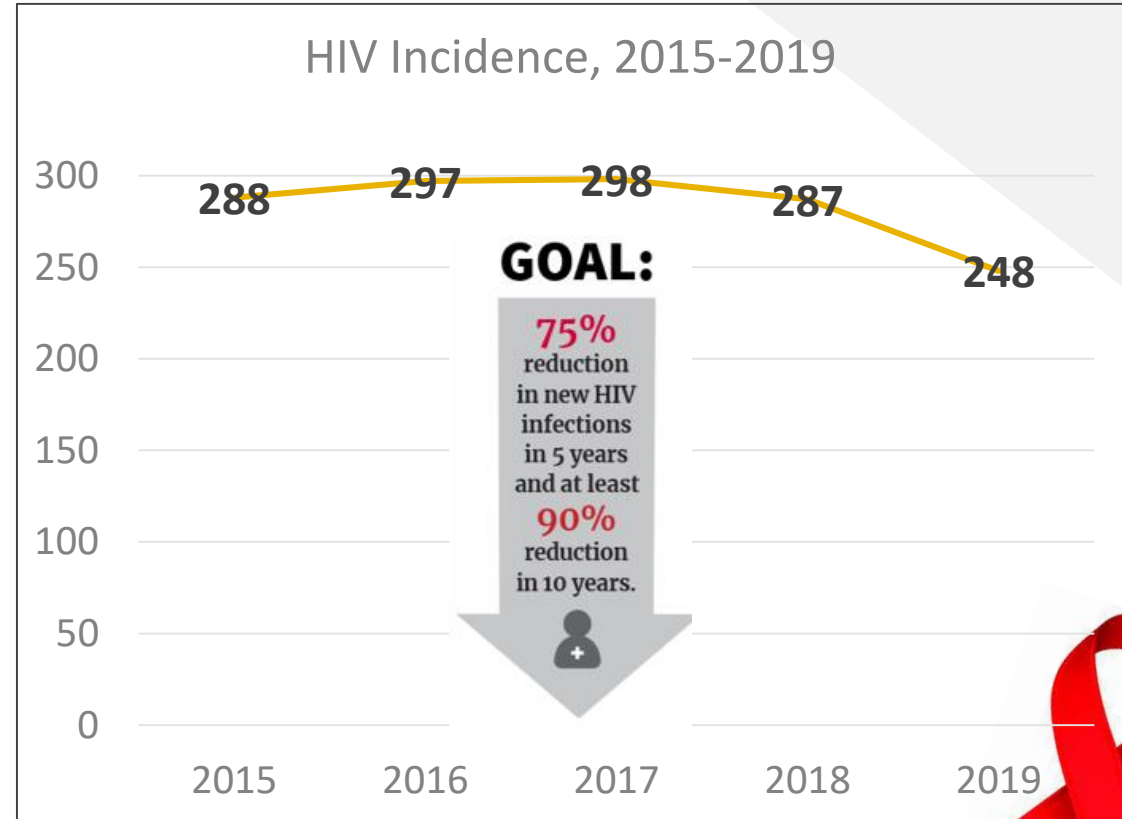
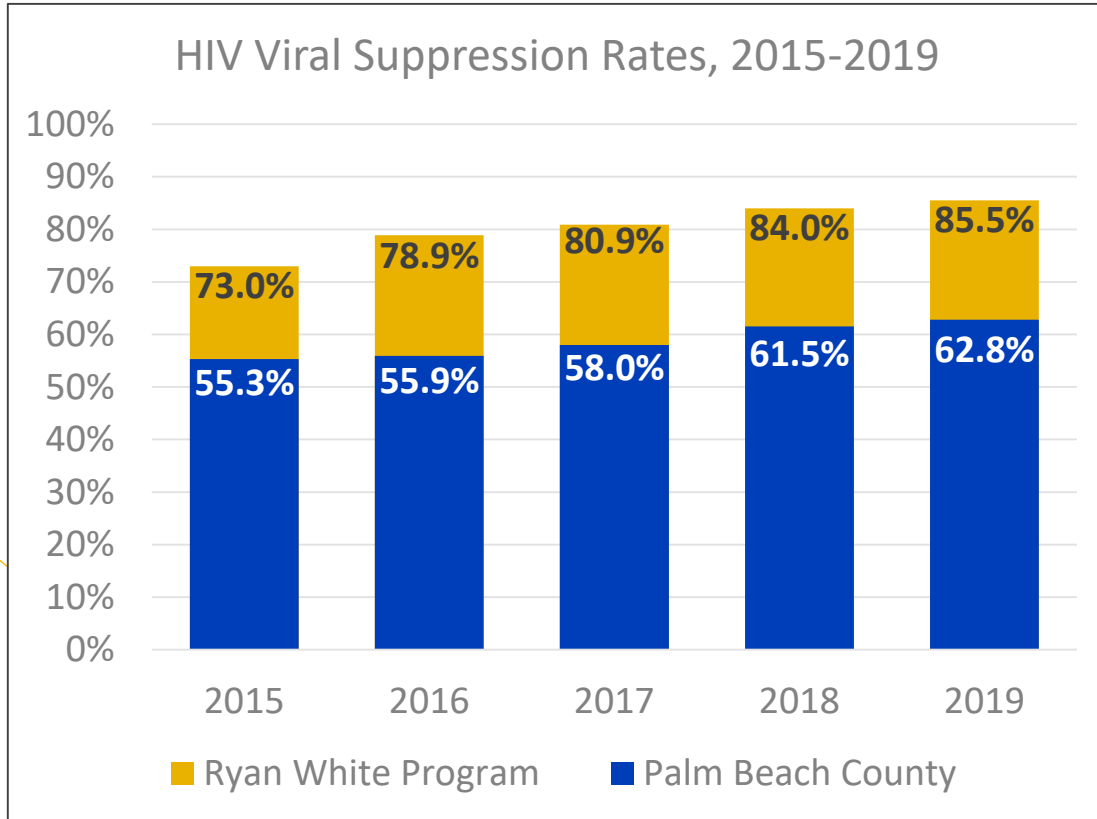
- Combined effects of microaggressions in the workplace can lead to...
    1. Increased turnover/decreased commitment
    2. Decreased productivity
    3. Loss of work time avoiding the instigator
    4. Less diverse workforce,
    5. A hostile and invalidating work environment
- (Williams, 2019)

**Microaggressions are “micro” because they often happen in small, private situations, yet their effects often impact us in massive and dangerous ways.**



# PROGRESS

## Goal 3. Improve the overall health of our community

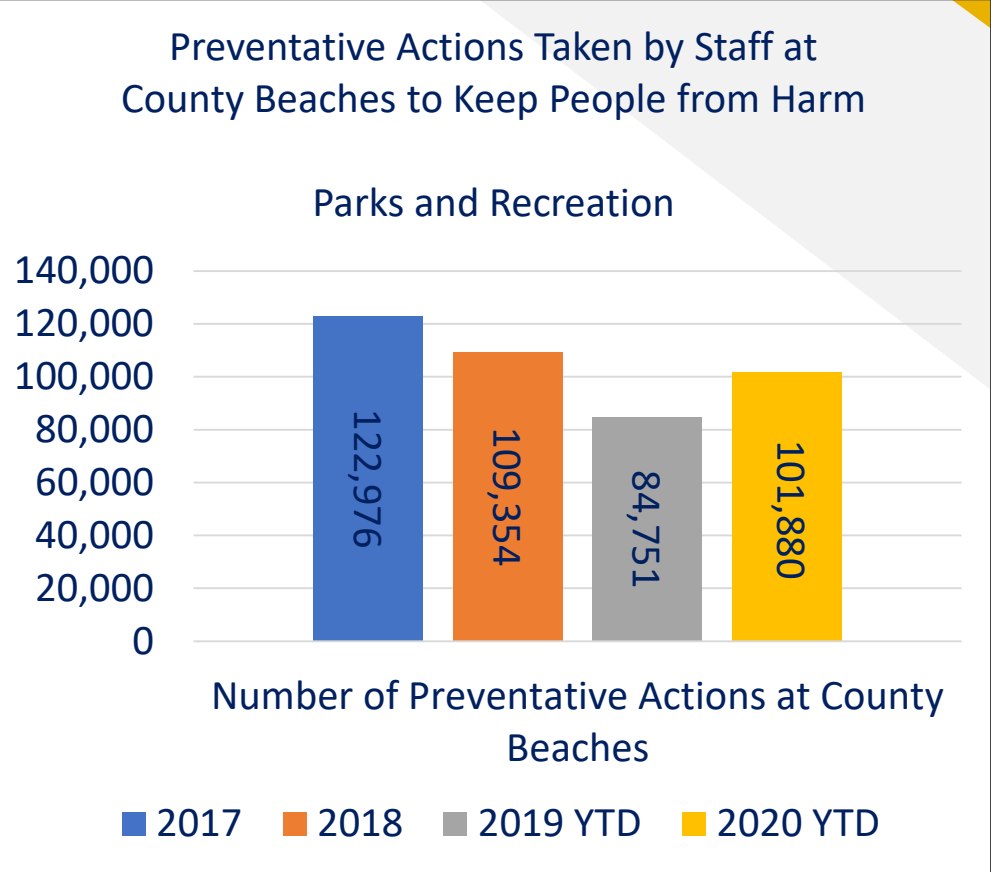


# PROGRESS

## Goal 3. Improve the overall health of our community



Palm Beach County's Ocean Rescue lifeguards protect swimmers at fourteen oceanfront and inlet parks from Tequesta to Boca Raton.



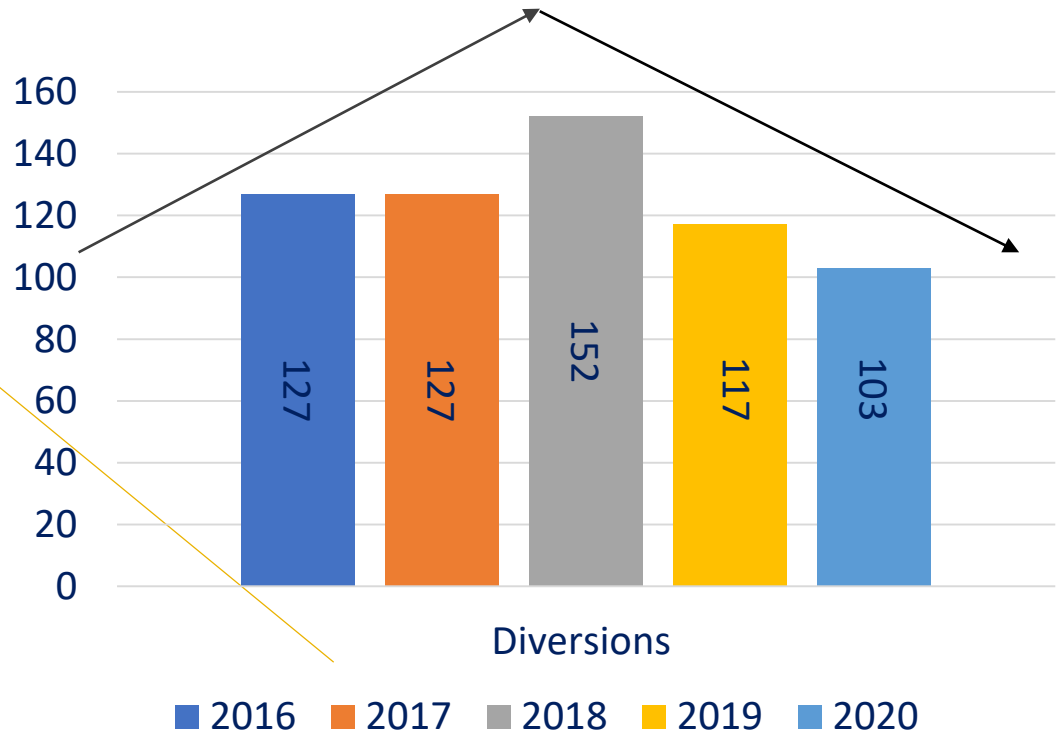
**NOTE:** The increase in incidents for 2020 are attributed to the decrease in educational events to inform the public about the dangers of rip currents, marine life, health and safety. 🦠

# PROGRESS

## Goal 4. Improve the overall well-being of our community



### Diversions Sent To Youth Services- Family Violence Intervention Program



### Completed the Diversion Program- Family Violence Intervention Program

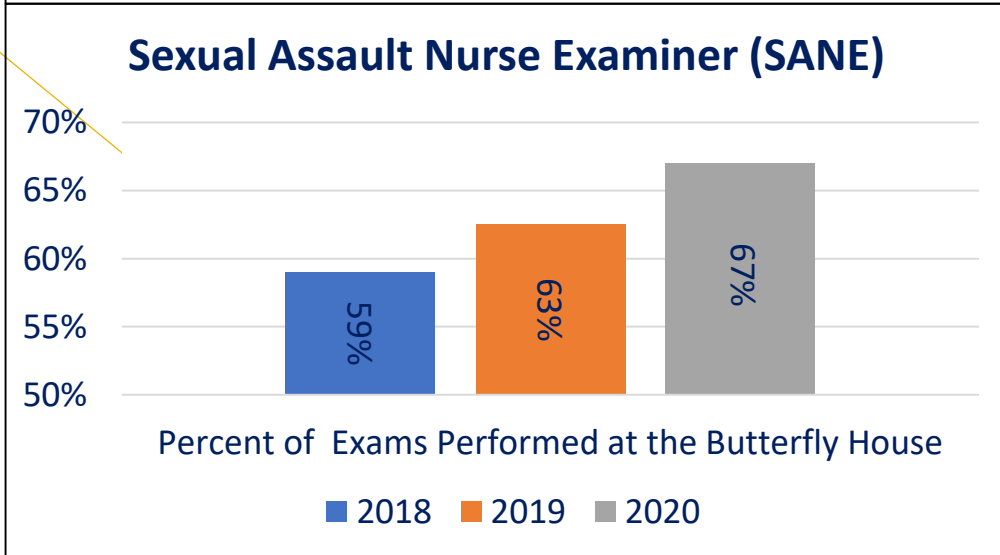
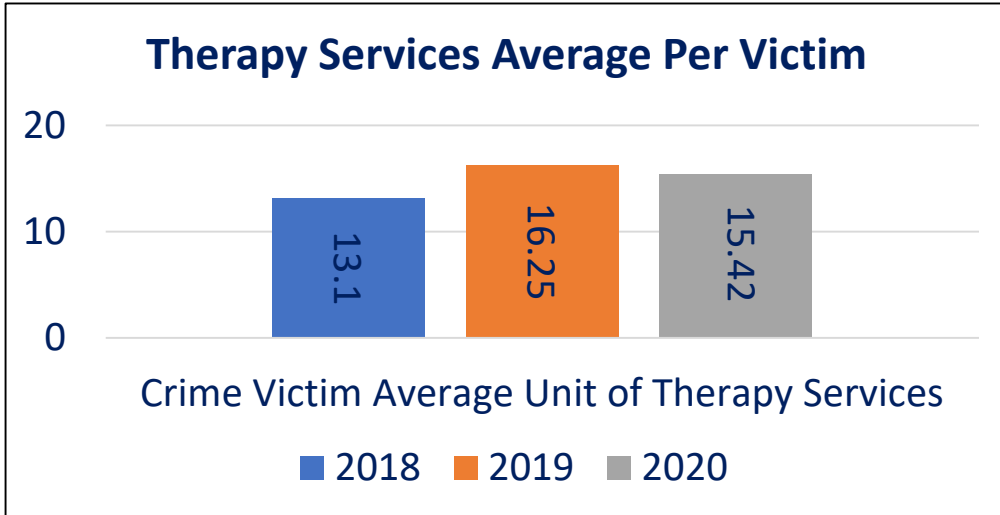


2018- increase in diversions and a decrease in successful completions due to the higher levels of acuity in client presenting problems, access to care, minimal or lack of resources-especially for youth with Autism Spectrum Disorder (ASD). These factors increase the likelihood of an unsuccessful completion.



# PROGRESS

## Goal 4. Improve the overall well-being of our community



Partnered with PBC Library and Youth Services food distribution sites to assemble and distribute 400 hygiene kits to adults and children in need.





# PROGRESS

## Goal 4. Improve the overall well-being of our community

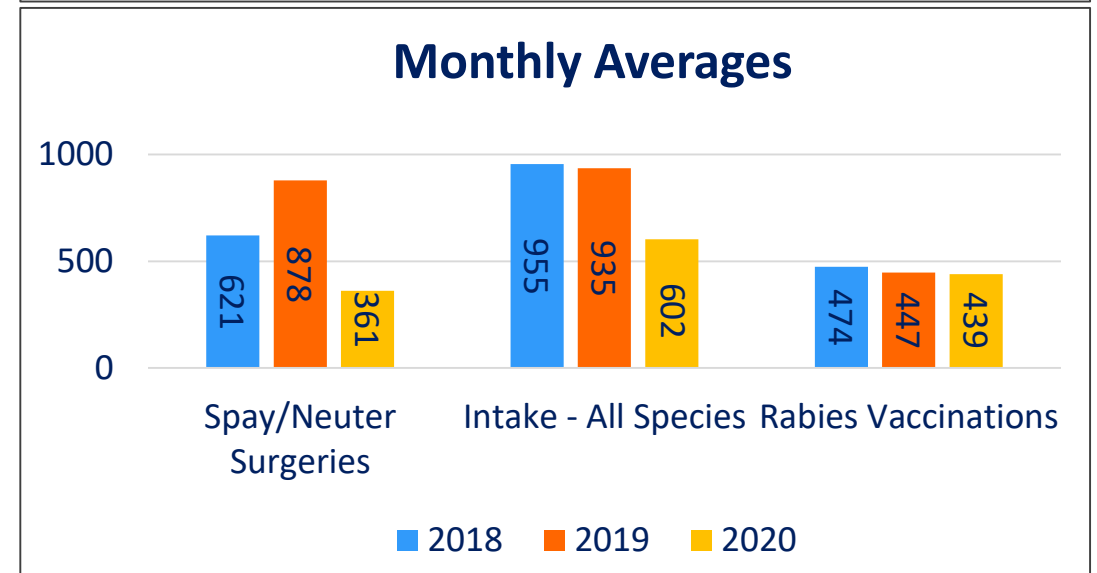
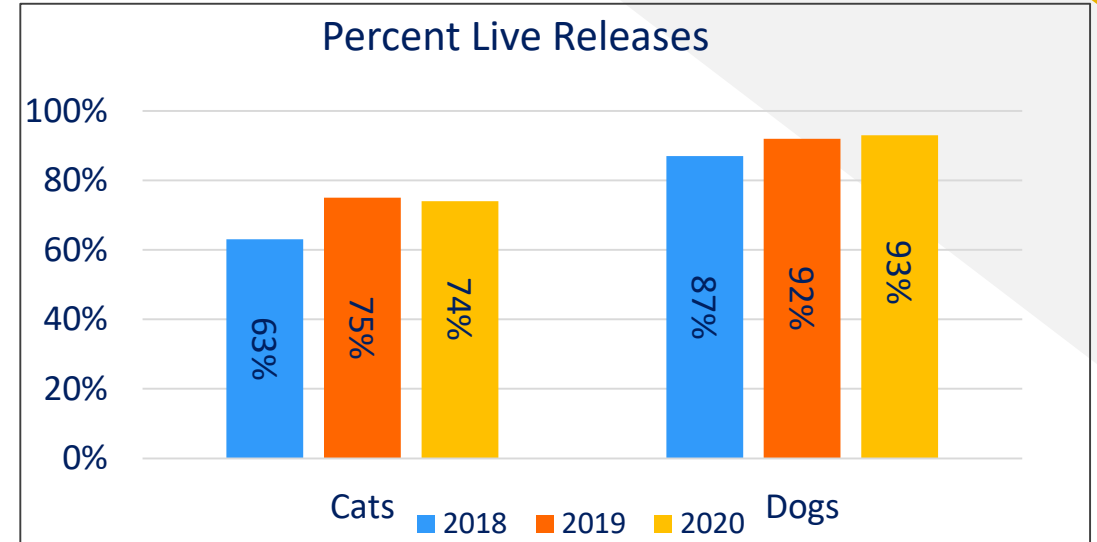


**PBC ACC made National News!**



For the first time in the history of Palm Beach County's Animal Care and Control, one kennel was completely emptied.

Public Safety Cross-Departmental Team

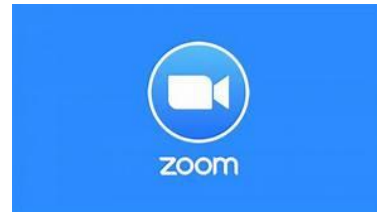





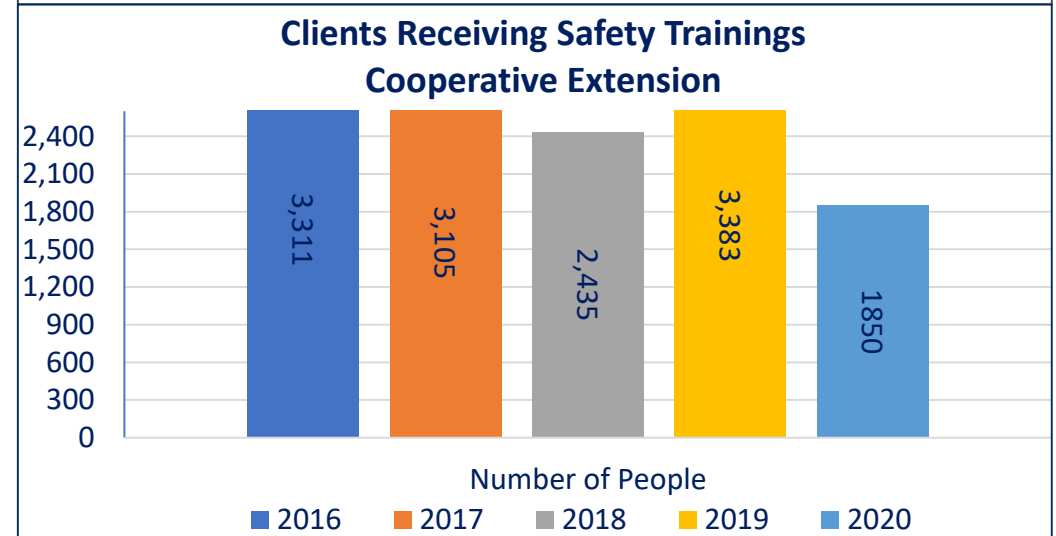
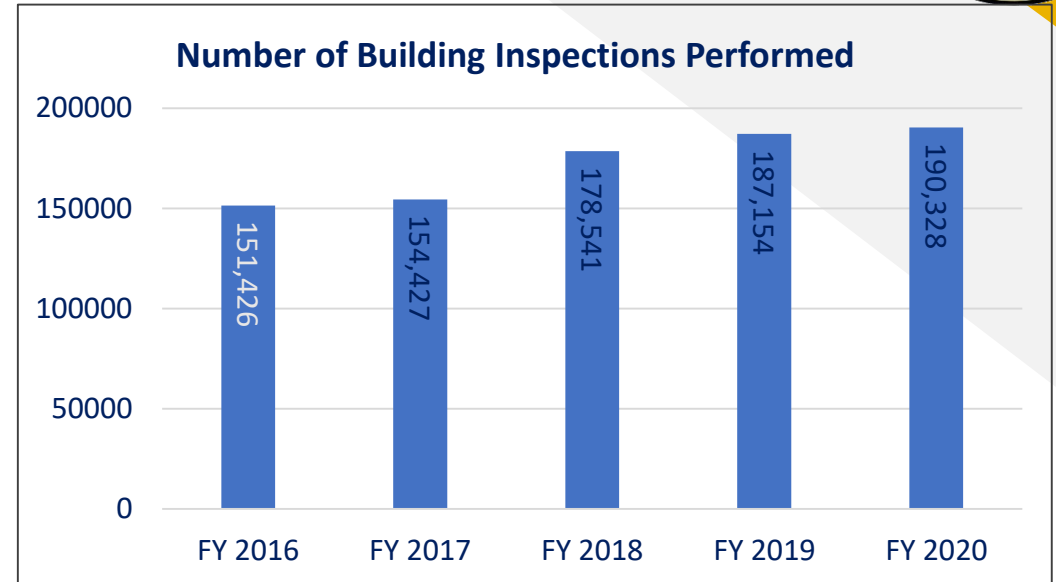
# PROGRESS

## Goal 4. Improve the overall well-being of our community

COVID Flyers in English & Spanish 



1,850 people trained in the Agriculture, Nurseries, and Landscapers industry 



# PROGRESS

## Goal 4. Improve the overall well-being of our community



### Community Forums on Policing

Citizens Criminal Justice Academy



Participants attending a Criminal Justice Academy class



2019 Citizens Criminal Justice Academy Graduation Class

Public Safety Cross-Departmental Team

Palm Beach County Board of County Commissioners Presents:

### A Digital Forum on Policing in Palm Beach County

Join us for an insightful dialogue on policing in Palm Beach County. You will hear from a panel of experts, those with boots on the ground and those who live with the impacts.

**WEDNESDAY, JULY 29, 2020**  
6:30 PM - 8:30 PM  
RSVP to [public@pbcgov.org](mailto:public@pbcgov.org) to participate via Webex.

**Virtual via Webex**  
Submit your questions to [public@pbcgov.org](mailto:public@pbcgov.org) or ask them live via Webex chat or by phone from 6:30 p.m. - 8:00 p.m. at (561) 235-2001.

HOST:	MODERATOR:				
Barbara Cheives President, Converge and Associates	Clarence Anthony Executive Director, National League of Cities, former Mayor of South Bay	Dave Karner Mayor, PBC Board of County Commissioners, District 3	Commissioner Mack Bernard PBC Board of County Commissioners, District 7	Commissioner Melissa McKinlay PBC Board of County Commissioners, District 6	Sheriff Ric Bradshaw Palm Beach County Sheriff's Office
Dave Anzberg State Attorney, 19th Judicial Circuit	Carry Haughton Public Defender, 19th Judicial Circuit	Troy Walker Special Agent in Charge, FILE	Chief Clint Shannon Palm Beach Gardens Police Department	Chief Sean Stramler FBI Police Department	Senator Bobby Powell Florida Senate
Councilperson Kalfamba Miller-Anderson Riviera Beach City Council, District 2	Commissioner Orant Hardy Lake Worth Beach City Commission, District 2	Vice Mayor Katrina Long-Roberson Westlake City Council	Franky Pierre-Paul Community Activist	Ricky Allen Co-Chairman of former City of Westlake and Community Activist	Rev. Rae Whitely Boynton Beach Section of Clergy & Community Activist



Boynton Beach Chief Michael Gregory and Delray Beach Chief Javaro Sims



Barbara Cheives and Ted White moderates the Delray-Boynton Community Forum on Policing

### Scheduled Events

- July 29, 2020 – Countywide Forum
- Oct 14, 2020 - City of Delray Beach/Boynton Beach
- Nov 23, 2020 – City of Riviera Beach/West Palm Beach
- January 27, 2021 - Glades Area
- TBD - Wellington/Royal Palm
- TBD – Lake Worth Beach
- TBD – Boca Raton (East/West)
- TBD – Northern PBC

What's  
Next?

## Next Steps

- Continue to respond to COVID pandemic or other emergencies that impact PBC and gather important data for policy groups to make informed decisions.
- Further engage other departments that are indirectly associated with Public Safety but can play a role in community safety, well-being, and health.
- Further engage outside agencies to ensure collaboration and coordination to address team goals.



**THANK  
YOU**

**Questions?**



# SUPPLEMENTAL INFORMATION



Public Safety Cross-Departmental Team

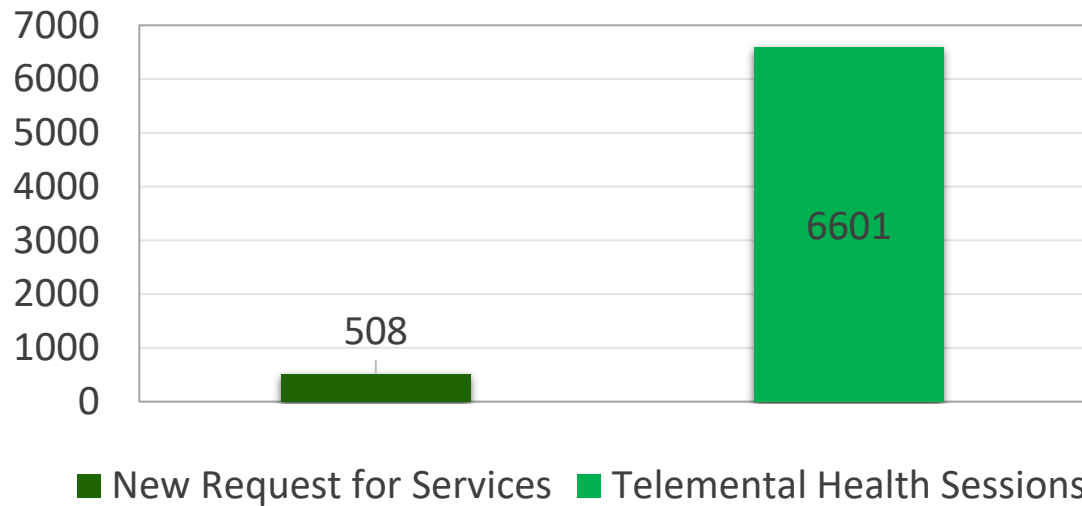


# Goal 1. Prepare for, respond to, and recover from all emergencies.

During this pandemic, our community members' mental health and wellness has inevitably been compromised. The human services team continues to monitor and disseminate mental and behavioral health resources available to meet the needs of the general public.

On May 21, Palm Beach County "got their green on" to bring awareness to Mental Health and Trauma-related concerns.

### Request for Service & Telemental Health Sessions Provided by YSD





# Goal 1. Prepare for, respond to, and recover from all emergencies.

## Community Health Worker Program



- Reached **68%** of Contact Tracing Assistance Referrals
- Reached **25,694** people during outreach with education
- Distributed **27,768** masks to community members
- Distributed **25,333** educational materials
- Conducted **1,133** educational sessions



*The CWP program was implemented to build capacity by increasing health knowledge and self-sufficiency through outreach, community education, informal counseling, social support, and advocacy.*



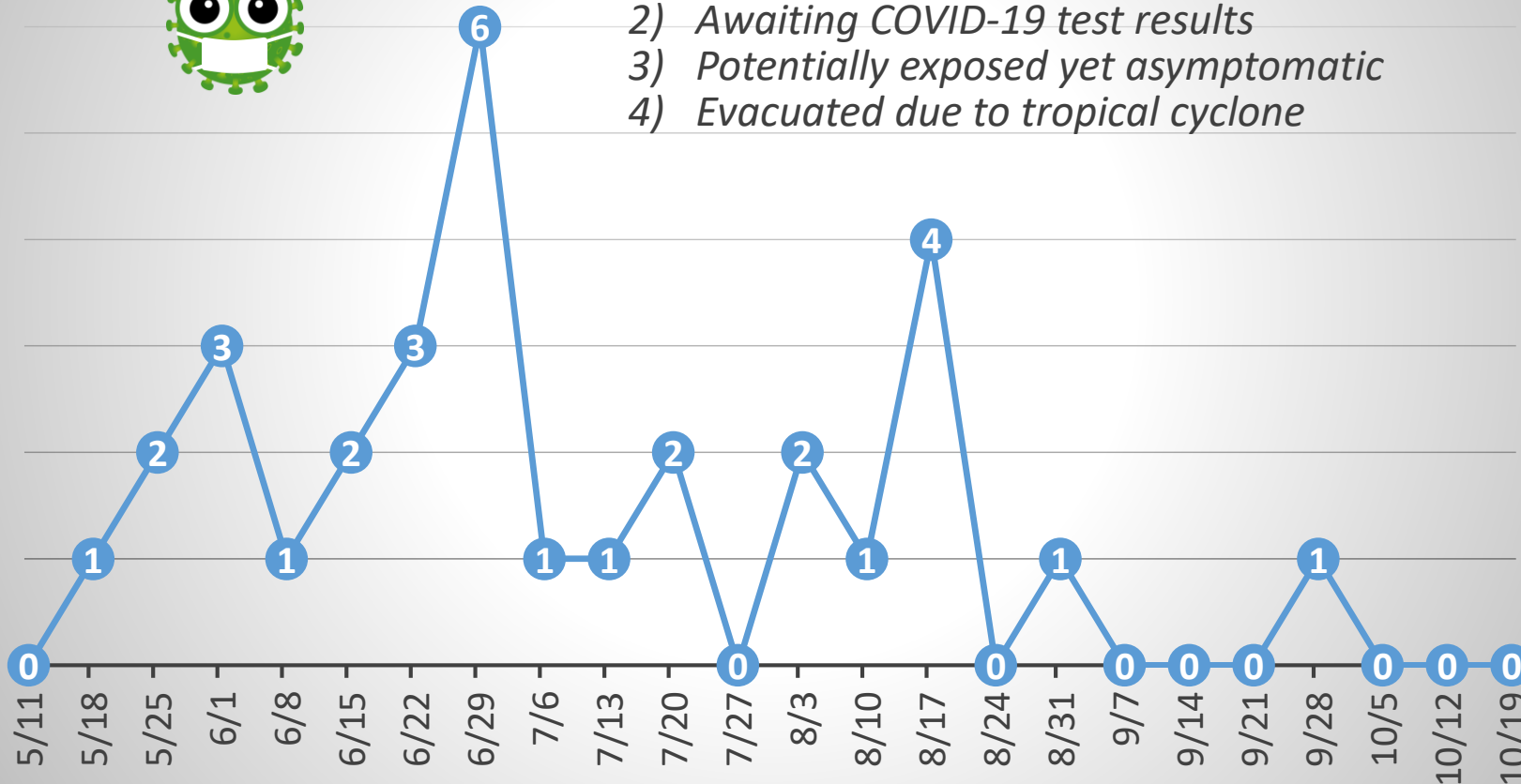
# Goal 1. Prepare for, respond to, and recover from all emergencies.

## Clients Placed in Non-Congregate Sheltering



Categories:

- 1) Tested positive for COVID-19
- 2) Awaiting COVID-19 test results
- 3) Potentially exposed yet asymptomatic
- 4) Evacuated due to tropical cyclone



April through October 2020

**34** Individuals Sheltered  
**45** rooms available



# PROGRESS

## Goal 2. Ensure the overall safety of our community

### Workplace Violence Project

- Created workplace violence policies and procedures
- Developed a Workplace Violence outreach poster
- Revised emergency evacuation plan poster
- Developed a template for all departments to have a “Building Action Plan” for responding to Workplace Violence

**STOP**  
**WORKPLACE VIOLENCE**

**Understand Workplace Violence**  
Workplace violence is violence or the threat of violence against workers. It can occur at or outside the workplace and includes:

- Threats
- Verbal abuse
- Physical assault
- Homicide

**Ways to Protect Yourself**


- Assess your work environment
- Report threats or acts of violence to management
- Learn how to react to threats or acts of violence
- Treat all co-workers with respect and dignity
- Follow employer’s workplace violence prevention and response policy (CW-O-XX)

**Recognize Warning Signs**  
In many instances, acts of workplace violence generated internally occur after a series of unheeded warning signs. A troubled employee may:

- Make overt threats
- Exhibit major personality or behavioral changes
- Show signs of severe depression
- Display an unhealthy preoccupation with weapons
- Make statements such as, “I don’t get mad, I get even” and “Do you want to see tomorrow?”

**Be Proactive**

- Learn how to recognize, avoid, or diffuse potentially violent situations
- Alert management to any concerns regarding safety or security
- Know the emergency action procedures to be followed
- Use security measures and engineering controls properly

  
Palm Beach County  
Board of County Commissioners

DRAFT - NOT FOR DISTRIBUTION